



SDM Newsletter – July 2024

Issue 2404

Welcome to our next newsletter.

Latest Module Review Release

Sales Ledger review enhancements have now been released as Licence Year 2024.2. Details will follow in a subsequent newsletter.

Module Update

Purchase Ledger has a new Aged Creditors Report which can be run via the Supplier Account report using all its filtering. This will require an upgrade to Licence Year 2024.2. If you would like to have this enhancement upgraded on your system, please discuss with your organisation's SDM support contact or contact the SDM Helpdesk helpdesk@sdmhousing.com.au.

Training

Just a reminder that SDM training is available. We offer training sessions tailored to your needs, including half-day and full-day options for new staff, refresher courses for all staff, or brief sessions focused on specific topics. Contact Sales@sdmhousing.com.au for further details and a quote.

Tips and Tricks

Does your organisation use a Delegation of Authority for job ordering in Repairs? Authority limits are set up in System Security under the user's profile.

When a user enters an estimated cost over their delegation, a warning message will appear. The job order will need to be authorised by a user with higher authority before any further action can be taken. The authoriser can approve jobs individually or in bulk.

If you would like further details, contact sales@sdmhousing.com.au.

Module in Review – CRM

Did you know this module is inclusive in your licencing package?



CRM is a consolidated view of the tenant located on the one screen and provides the user access to key information such as –

- Tenant and property details, including the ability to send text and email to the tenant
- Tenant Account
- Tenant Diary
- Property related Job Orders
- Tenant related Complaints

If you would like further details about SDM's CRM module, contact sales@sdmhousing.com.au.

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